

## **IN THE CLAIMS:**

1. (Currently amended) A method for providing a service to a client, comprising the steps of:

~~cross-referencing~~ correlating a postal address of ~~each the client from a plurality of clients~~ to precise terrestrial coordinates corresponding to said postal address for ~~each of~~ said client ~~clients~~;

identifying a delivery vehicle nearest to the terrestrial coordinates of the client;

obtaining information relative to an individualized service to be provided to the client; ~~at least one of said plurality of clients; and~~

preparing for the service according to the information; and

providing said individualized service to said client by said vehicle nearest to the client ~~at least one of said clients~~ at said terrestrial coordinates based on said ~~cross-referencing~~ correlating and said information.

2. (Previously presented) The method as recited in claim 1, wherein the step of cross-referencing includes using a first database having said postal address and said terrestrial coordinates for each of said clients, and using a second data base having said information relative to said individualized service to be delivered to each of said plurality of clients.

3. (Previously presented) The method as recited in claim 2, wherein said second database includes information selected from at least one of the group that includes: type of addressee, service requirements, special attention, type of occupant, mode of payment, previous postal addresses, previous terrestrial coordinates locations, forwarding postal address, forwarding terrestrial location, approved surrogates, company policies and reporting requirements.

4. (Previously presented) The method as recited in claim 1, wherein said postal address and said terrestrial coordinates for each of said clients and said information relative to said individualized service to be delivered to each of said plurality of clients are stored in a common data base.

5. (Original) The method as in claim 1, further comprising the step of ascertaining the status of the delivery of said service.

6. (Original) The method as in claim 1, further comprising the step of notifying said at least one client when said individualized service is completed.

7. (Original) The method as in claim 1, further comprising notifying said at least one client of a planned delivery of said service.

8. (Withdrawn) A method for responding to a distress call initiated by an individual at an unrecognized postal location, the method comprising the steps of:

responsive to the distress call, having a monitoring station correlate from a first data base a geographic position address corresponding to the unrecognized postal address;

determining from the correlated address selected information stored in a second data base pertinent to the individual in distress;

transmitting to an emergency vehicle The selected information and the correlated geographic position address corresponding to the postal address; and

having the emergency vehicle deliver the service based on the correlated address and the selected information.

9. (Withdrawn) The method as in claim 8, wherein said information includes determining a prior medical history of the person in distress from the second data base, and responsive to the medical history providing an optimum response applicable to the person in distress.

10. (Currently amended) A method comprising:

delivering a service to a handicapped person at a postal address, the method including the steps of:

creating a first database for cross-referencing said postal address to terrestrial coordinates corresponding precisely to said postal address for each handicapped person

of a plurality of handicapped persons;

creating a second database for storing details pertaining to said service applicable to said handicapped person to be delivered at said postal address; ~~and~~

identifying a vehicle nearest to the terrestrial coordinates of each handicapped person;

preparing for the service in advance for each handicapped person according to the applicable details; and

providing said service to said handicapped person by said vehicle nearest to each handicapped person based on said cross-referenced location and on said ~~selected information~~ applicable details retrieved from said second database.

11. (Original) The method as in claim 10, wherein said service includes providing a rapid and timely delivery of medication to said handicapped person based on a list a renewal dates stored in said second data base.

12. (Previously presented) The method as in claim 11, wherein said handicapped person initiates a call to confirm an order, wherein delivery is on its way as soon as confirmed by said handicapped person.

13. (Previously presented) The method as in claim 10, wherein said service is selected from at least one of the group that includes: verifying whether said postal service is delivered at a correct location; determining a preferred delivery mode required by said handicapped person; notifying a sender of completion of said delivery; providing a specialized service according to the type of handicap of said handicapped person living at said postal address; forming a postal handicapped client registry; delivering said postal service at a location directed to an immobile person; and delivering of medication to the bed of a sick person.

14. (Currently amended) A system for providing a service to an addressee at a postal address comprising:

a first database for cross-referencing said postal address to terrestrial coordinates

precisely corresponding to said postal address for each addressee forming a cross-referenced location of a plurality of addressees;

a second database for storing selected information relative to said plurality of addressees; ~~and~~

means for identifying a delivery vehicle nearest to the terrestrial coordinates of the addressee; and

means for providing said service to at least one of said addressees by the delivery vehicle nearest to each addressee based on said cross-referenced location and said selected information retrieved from said second database.

15. (Previously presented) The system as recited in claim 13, wherein said second database includes information selected from at least one of the group that includes: special needs of the addressee, postal service requirements, mode of payment, previous postal addresses, previous terrestrial position locations, forwarding postal address, and forwarding terrestrial position location.

16. (Original) The system as in claim 14, further comprising means for ascertaining the status of the delivery of said service.

17. (Original) The system as in claim 14, further comprising means for notifying said at least one addressee or surrogate of said addressee of the completion of a particular delivery of said service.

18. (Original) The system as in claim 14, further comprising means for notifying said at least one addressee or surrogate of said addressee of a planned delivery of said service.

19. (Withdrawn) A system for responding to a service request call initiated by a service requester at an unrecognized postal location, the system comprising:

a monitoring station for responding to the service call and for correlating from a first data base a geographic position address corresponding to the unrecognized postal address forming a correlated geographic position address;

means for cross-referencing with said correlated address selected information stored in a second data base pertinent to said service requester;

means for transmitting to a service supplier said selected information and said correlated geographic position address corresponding to said postal address; and

delivery means for said service supplier to deliver said requested service based on said correlated address and said selected information.

20. (Withdrawn) The system as in claim 19, wherein said service requester is a person in distress, and said special information includes a prior medical history of said person in distress taken from said second data base and, wherein said delivery means uses the medical history in providing an optimum response applicable to said person in distress.

21. (Withdrawn) The system of claim 19, wherein said service requester is a business and said service request is for copies of a publication included in said delivery means.

22. (Currently amended) A system for delivering at least one postal service to at least one service requester from a plurality of service requesters, each service requester being at a known postal address, the system comprising:

a cross-referencing module for cross-referencing said known postal address to terrestrial coordinates precisely corresponding to said postal address, forming a cross-referenced location for said at least one service requester;

a database for storing information pertaining to said at least one postal service applicable to each of said plurality of service requesters to be delivered at said known postal address; and

a service provider module for identifying a vehicle nearest to the terrestrial coordinates of the service requester and providing said service based on said selected information retrieved from said second database at said cross-referenced location.

23. (Original) A system as in claim 22, wherein said at least one service requester is a handicapped person.

24. (Original) The system as in claim 23 wherein said handicapped person is blind or immobilized.

25. (Previously presented) The system as in claim 22, wherein said postal service is selected from at least one of the group of services that includes: verification that the postal service is delivered at the correct location; a preferred delivery mode required by a handicapped person; notification to a sender of completion of said delivery; delivery of a specialized postal services according to a type of handicap of a handicapped person living at said postal address; formation of a postal client registry; delivery of said postal service at a location directed to a client companies service needs; and delivery of medication to the bed of a sick person.

26. (Currently amended) An article of manufacture comprising a computer usable medium having computer readable code means embodied therein for causing delivery of a service, the computer readable program code means in said article of manufacture further comprising computer readable program code means for causing a computer to effect the steps of:

cross-referencing a postal address of each client from a plurality of clients to precise terrestrial coordinates corresponding to each postal address for said each client;  
identifying a delivery module nearest to the terrestrial coordinates of each client;  
obtaining information relative to an individualized service to be provided to at least one of said plurality of clients; and  
providing said individualized service to said at least one client by the delivery module nearest to each client based on said cross-referencing and said information.

27. (Currently amended) A computer program product comprising a computer usable medium having computer readable program code means embodied therein for causing a delivery of a service, the computer readable program code means in said computer program product comprising computer readable program code means for causing a computer to effect:

cross-referencing a postal address of each client from a plurality of clients to

precise terrestrial coordinates corresponding to said postal address for each of said clients;

identifying a delivery module nearest to the terrestrial coordinates of each client;

obtaining information relative to an individualized service to be provided to at least one of said plurality of clients; and

providing said individualized service to said at least one client by the delivery module nearest to each client based on said cross-referencing and said information.

28. (Currently amended) A business method comprising the steps of:

having a business provide a plurality of services to a plurality of clients;

cross-referencing a postal address of each client from said plurality of clients to precise terrestrial coordinates corresponding to said postal address;

identifying a delivery module nearest to the terrestrial coordinates of each client;

obtaining information relative to an individualized service to be provided to at least one client from said plurality of clients; and

providing said individualized service to said at least one client by the delivery module nearest to each client based on said coordinates and said information.

29. (Previously presented) The method as recited in claim 28, wherein the step of cross-referencing includes using a first database having said postal address and said terrestrial coordinates for each of said clients, and the step of obtaining includes using a second database having said information relative to said individualized service to be delivered to each of said plurality of clients.

30. (Previously presented) The method as recited in claim 29, wherein said second database includes information selected from at least one of the group that includes: type of addressee, service requirements, special attention, client type, mode of payment, previous postal addresses, terrestrial coordinates of previous postal address, forwarding postal address, forwarding terrestrial location, approved surrogates, client company policies, financial tabulations, client account data and preferences, and client reporting requirements.

31. (Previously presented) The method as recited in claim 28, wherein said client is a business and said service is selected from at least one of the group of services including: providing quick purchasing, providing pickups and deliveries, performing automated addressing and mailing services, and providing pickup and delivery of employees or customers from a first location to a second location.

32. (Withdrawn) A business method comprising the steps of:

- having a business' supplier provide a plurality of services to a plurality of service providing businesses;

- having said business' supplier train each of said service providing businesses in:

- employing a cross-referencing of a postal address for each client of each of said service providing businesses at a geographic location corresponding to said postal address;

- obtaining information relative to an individualized service to be provided to each of said clients; and

- providing said individualized service to each of said clients based on said geographical location and said information.

33. (Withdrawn) A business method as in claim 32, further comprising the steps of having said businesses supplier monitor, control or direct at least one of said plurality of service providing businesses.

34. (Original) An article of manufacture comprising a computer usable medium having computer readable code means embodied therein for causing delivery of a service, the computer readable program code means in said article of manufacture further comprising computer readable program code means for causing a computer to effect the steps of claim 28.

35. (Withdrawn) An article of manufacture comprising a computer usable medium having computer readable code means embodied therein for causing delivery of a service, the computer readable program code means in said article of manufacture further



comprising computer readable program code means for causing a computer to effect the steps of claim 32.